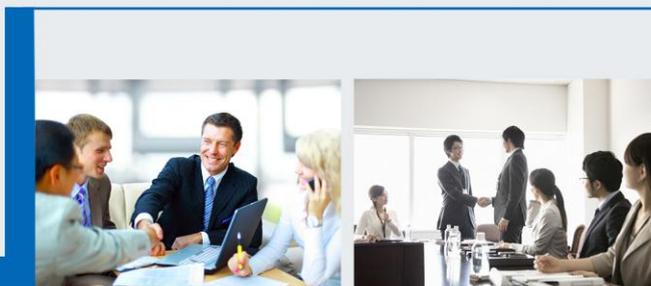
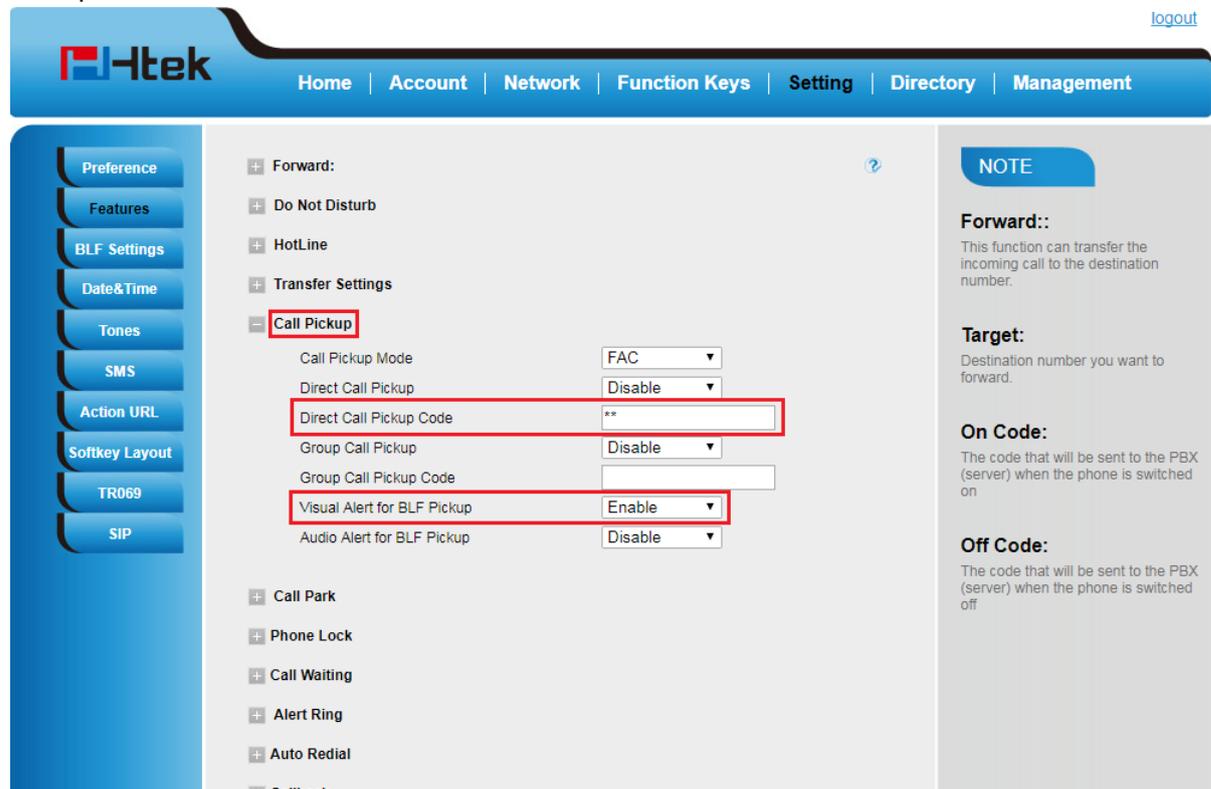


How to Use Visual Alert for BLF Pickup on Htek IP Phones



Enable Visual alert:

- (1) Login the webpage, Setting->Features->Call Pickup:
- (2) Select the "Enable" in the Visual Alert for BLF Pickup field. Fill in the Direct Call Pickup Code field.



The screenshot shows the Htek web interface with the 'Call Pickup' settings page. The 'Call Pickup' section is expanded, and the 'Visual Alert for BLF Pickup' dropdown is set to 'Enable'. The 'Direct Call Pickup Code' field contains '**'. Other settings include 'Call Pickup Mode' (FAC), 'Direct Call Pickup' (Disable), 'Group Call Pickup' (Disable), and 'Audio Alert for BLF Pickup' (Disable). A 'NOTE' section on the right explains the 'Forward' function.

- (3) Click the "Saveset" button to save the change.

Configure the BLF key:

- (1) Login the webpage, Function keys->Line key or Memory key
- (2) Select the desired type: BLF; Enter the extension number in the Value field; Enter the pickup code in the Extension field:

[logout](#)

Htek Home | Account | Network | **Function Keys** | Setting | Directory | Management

Line Key

Programmable Key

EXP KEY

Line Label Length: Line Page Indicator:

BLF list MODE: line key as cancel:

Line	Type	Mode	Value	Label	Account	Extension
Key1	Line	Default			Auto	
Key2	Line	Default			Auto	
Key3	Line	Default			Auto	
Key4	Line	Default			Auto	
Key5	BLF	Default	9002		Account 1	**
Key6	BLF	Default	9001		Account 1	**
Key7	BLF	Default	9004		Account 1	**
Key8	N/A	Default			Account 1	
Key9	N/A	Default			Account 1	
Key10	N/A	Default			Account 1	
Key11	N/A	Default			Account 1	
Key12	N/A	Default			Account 1	
Key13	N/A	Default			Account 1	
Key14	N/A	Default			Account 1	
Key15	N/A	Default			Account 1	

NOTE

Using the visual alert function:

When the phone is on idle status:

1. Only one monitored extension has a incoming call:
 - 1) If the "9002" extension has a incoming call, then the phone's BLF key's LED will flash red.
 - 2) And at the same time, the phone's LCD will pop-up prompts as shown in the figure below:



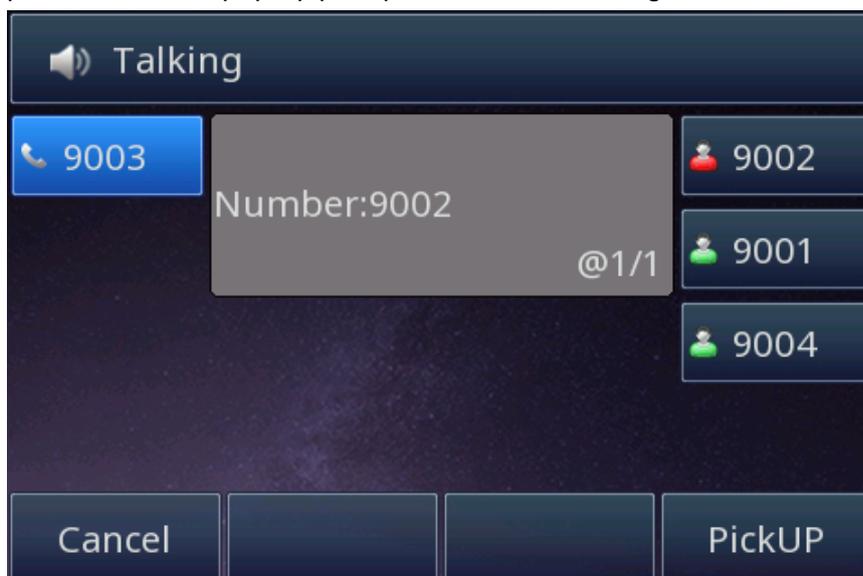
- 3) Then you can press the "PickUP" softkey to answer the "9002" extension's incoming call
- 4) If you don't want to pickup this call ,you can press the "Cancel" softkey.
2. Multiple monitored extensions have incoming call:
 - 1) If "9002" and "9004" have incoming calls , The phone's BLF keys's LED will flash red.
 - 2) And at the same time, the phone's LCD will pop-up prompts as shown in the figure below:



- 3) You can press the  or  key to select the desired pickup number.
- 4) If you don't want to pickup this call ,you can press the "Cancel" softkey.

When the phone is on talking status:

1. Only one BLF key' LED flash red when the phone is on talking status:
 - 1) You can press the  or  key to switch the visual alert interface.
 - 2) The phone's LCD will pop-up prompts as shown in the figure below:



- 3) Then you can press the "PickUP" softkey to answer the "9002" extension's

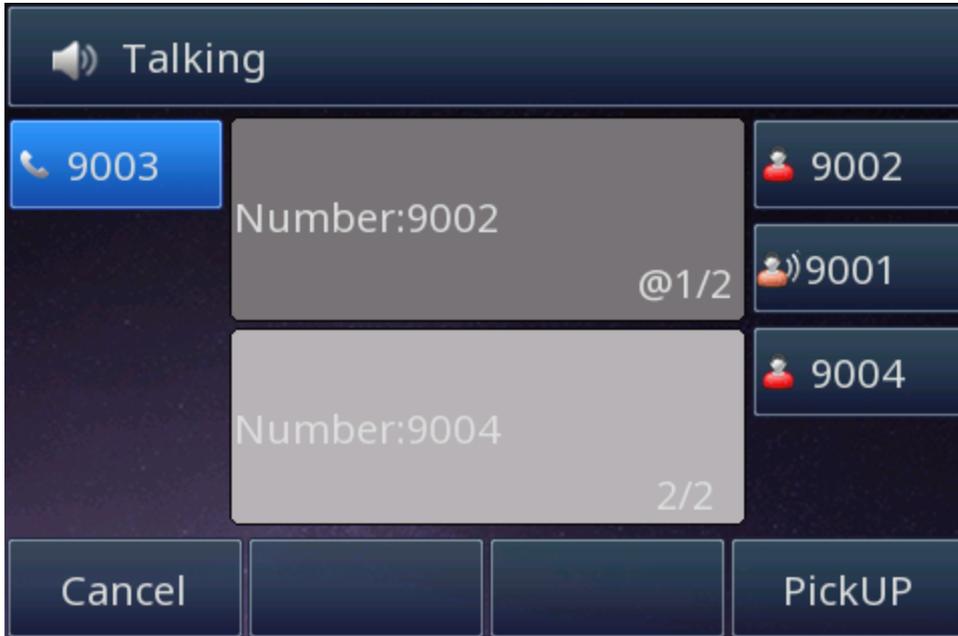
incoming call

4) If you don't want to pickup this call ,you can press the "Cancel" softkey and continue to before call.

2. Multiple memory keys' LED flash red when the phone is on talking status:

1) You can press the  or  key to switch the visual alert interface.

2) The Phone's LCD will pop-up prompts as shown in the figure below:



3) You can press the  or  key to select the desired pickup number.

4) If you don't want to pickup this call, you can press the "Cancel" softkey and continue to before call.

Note:

'@' means current choosed item of the visual alert.