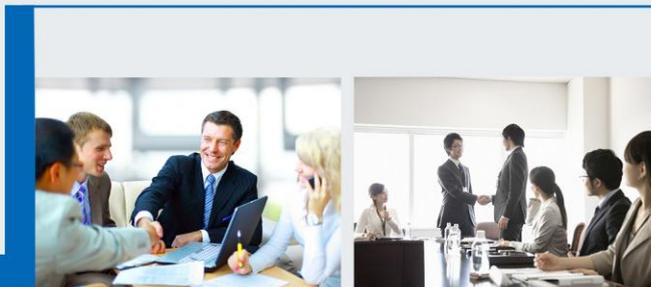


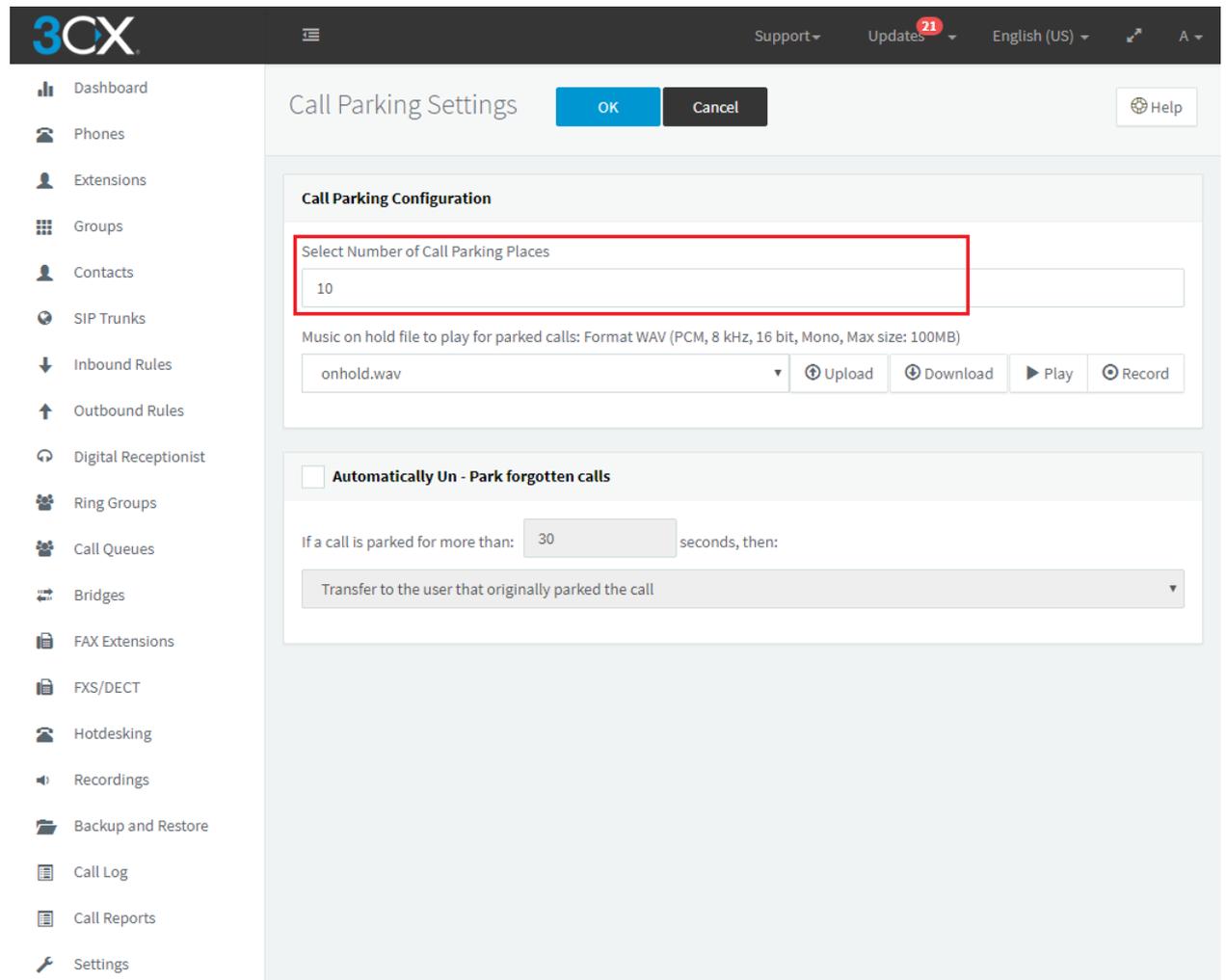
How to Use Call Park Feature on Htek IP Phones



There are three Htek IP Phones: A, B and C

1. Use Call Park feature via 3CX

(1) Login 3CX system → Setting → Call Parking → Get “the Call park place number”
e.g.: SP10



(2) Login IP Phone A's webpage → Function Keys → Line Key/ Memory Key → Set Type to "Call park", fill "SP10" in the Value field

[logout](#)

Htek Home | Account | Network | **Function Keys** | Setting | Directory | Management

Line Key

Programmable Key

EXP KEY

Line Label Length: Line Page Indicator:

BLF list MODE: line key as cancel:

Line	Type	Mode	Value	Label	Account	Extension
Key1	Line	Default			Auto	
Key2	Line	Default			Auto	
Key3	Line	Default			Auto	
Key4	DTMF	Default	*6		Account 1	
Key5	Call Park	Default	SP10		Account 3	
Key6	N/A	Default			Account 1	
Key7	N/A	Default			Account 1	
Key8	N/A	Default			Account 1	
Key9	N/A	Default			Account 1	
Key10	N/A	Default			Account 1	
Key11	N/A	Default			Account 1	
Key12	N/A	Default			Account 1	
Key13	N/A	Default			Account 1	
Key14	N/A	Default			Account 1	

NOTE



Login IP Phone B's webpage → Function Keys → Line Key/ Memory Key → Set Type to "Call park", fill "SP10" in the Value field

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Line Key

Memory Key

Programmable Key

EXP KEY

Line	Type	Value	Label	Account	Extension
Key1	Line			Auto	
Key2	Line			Auto	
Key3	Call Park	SP10		Account 2	
Key4	N/A			Account 1	

NOTE

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- (3) C calls A, A answers, then A presses the Call park key, C will be held.
- (4) B presses the Call Park key, then B will talk with C.

2. Use Call Park feature via MyPBX

- (1) Login MyPBX system → PBX → Basic Settings → Feature Codes → Call Parking Preferences → Get “the Call park feature code”
e.g.: *6

General			
<input checked="" type="checkbox"/>	One Touch Record	*1	
<input checked="" type="checkbox"/>	Check Extension Voicemail	*2	
	Voicemail for Extension	#	
<input checked="" type="checkbox"/>	Voicemail Main Menu	*02	
<input checked="" type="checkbox"/>	Attended Transfer	*3	
	Attended Transfer Timeout	15	s
<input checked="" type="checkbox"/>	Blind Transfer	*03	
<input checked="" type="checkbox"/>	Call Pickup	*4	
<input checked="" type="checkbox"/>	Extension Pickup	*04	
<input checked="" type="checkbox"/>	Intercom	*5	
<input checked="" type="checkbox"/>	Normal Spy	*90	
<input checked="" type="checkbox"/>	Whisper Spy	*91	
<input checked="" type="checkbox"/>	Barge Spy	*92	
	Input Digit Timeout	4000	ms
Call Parking Preferences			
	Call Parking	*6	
	Extension range used to park calls	690-699	(Ex: 690-699)
	Number of seconds a call can be parked for	60	

- (2) Login IP Phone A's webpage → Function Keys → Line Key/ Memory Key → Set Type to "DTMF", fill "*6" in the Value field

[logout](#)

Htek Home | Account | Network | Function Keys | Setting | Directory | Management

Line Key

Programmable Key

EXP KEY

Line Label Length: Line Page Indicator:

BLF list MODE: line key as cancel:

Line	Type	Mode	Value	Label	Account	Extension
Key1	Line	Default			Auto	
Key2	Line	Default			Auto	
Key3	Line	Default			Auto	
Key4	DTMF	Default	*6		Account 1	
Key5	Call Park	Default	SP10		Account 3	
Key6	N/A	Default			Account 1	
Key7	N/A	Default			Account 1	
Key8	N/A	Default			Account 1	
Key9	N/A	Default			Account 1	
Key10	N/A	Default			Account 1	
Key11	N/A	Default			Account 1	
Key12	N/A	Default			Account 1	
Key13	N/A	Default			Account 1	
Key14	N/A	Default			Account 1	

NOTE



- (3) B calls A, A answers. A presses the DTMF key, then A will hear a voice prompt about parking position (The parking position is usually "690") and hang up. B will be held.
- (4) C calls "690", then C will talk with B.

PS:

Call park LED:

LED Status	Description
Steady Green	Idle status
Steady Red	The monitored place has a parking call